

G Upgrade to GstarCAD 2025 Network license Guide

GstarCAD 2025



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GstarCAD 2025 Network License Manager Notes

To avoid versions conflicting, if an old GstarCAD Network License Manager version installed on server computer before, please return the network license first, uninstall the old GstarCAD Network License Manager and then install GstarCAD 2025 Network License Manager, Please follow the steps below:

1. Return the Old Network License

1.1 Stop Old GstarCAD Network License Service

First of all, please run old LMTools, click Stop Server button to stop the service. Please pick the option Force Server Shutdown if the service was not stopped successfully. You may pick up the option Force Server Shutdown.

	_		\times
LMTOOLS by Flexera	—		Х
File Edit Mode Help			
Service/License File System Settings Utilities Start/Stop/Reread Server Status Server Diags Config	Services	Borrowing	
License servers installed as Windows services on this computer Gstarsoft License Service Start Server Edit Advanced settings License Service Based License Server Shutdown NOTE: This box must be checked to shut down a lice when licenses are borrowed.		er	
Using License File: C:\GstarCAD NetWork License Manager X64\licfile.lic			

1.2 Online Return

Instruction: Make sure your server computer connects to the internet.

Upgrade network license to latest version or activate in another server are allowed only after GstarCAD network license returned. You can return your GstarCAD network license from GstarCAD License Manager (Server) which you can access from Start-all button.

1. In GstarCAD License Manager (Server), Click the GstarCAD license and click Return button.

Product/Edition/Language Serial Number			Status	Quantity of license	Expiration date	Trust flag
GstarCAD NetWork License Manager GstarCAD License Manager(server) LMTools Uninstall GstarSoft	•		Enabled	2	31-Oct-2013	Fully Trusted
Back Search programs and files						
5 6 8 9		F	Return	User Info		ОК

2. The Return Dialog box will pop up and the Serial Number will be read automatically, click Return On-Line button to generate the return file. The license will be returned at once.

Return	×
Serial Number:	
	Return On-line
GstarCAD provides 2 ways to return your license:	
1. If you want to return your license on-line, please click "Return On-line".	
2. If your computer is not connected to the internet, please <u>click here</u> to use the man	ual return wizard.
	Exit

1.3 Manual Return

1. If your computer is not connected to the internet, you can click click here to return the license manually.

	Return
	Step1: Click "Generate" to generate Return File(xml file) Generate
Return Serial Number:	Step2: There are 2 options to get the Response File: 1. Send the Retum File generated in Step 1 to your distributor by E-mail to get the Response File. 2. <u>Click here</u> to go to our online service center to get the Response File. Login with the serial number you have, and then use the Return File to get the Response File.
, GstarCAD provides 2 ways to return your license: 1. If you want to return your license on-line, please click "Return On-line" 2. If your computer is not connected to the internet, please <u>click here</u> to	Step3: Input Response File you received and click "Process" to remove license.
	ОК

2. In return dialog box, the SN will automatically read, you can click Generate to generate a return file with the -return.xml extension.

3. There are 2 ways to acquire response file with the saved request file:

Option 1: E-mail

You can send the return file from any computer with internet connected to your local GstarCAD distributor to get the license file.

Option 2: Online Service

You can access GstarCAD online service center from any computer with internet connected to download the license file.

1) Login to GstarCAD online service center: http://support.gstarcad.net/flexnet/login.html with your GstarCAD Network Serial Number.

Please input your License to login	
License	
Input your License Key here	
Login	

2) Click the Return License button to continue.

Activation	e Manageme	nt Device	Management	6	My 0401-6507-1600-0100-4855-0034	License -53AO-0400	Logout
Return License							
My License: 👘	No. also de	and and the second					
Product	Encryption Type	Network License Node Quantity	License Type	Language	Expired	License Status	Response XML
GstarCAD Professional 2023	FlexNet Network Version	2	Internal Use License	en-US	2022-09-14-2022-10- 14	Activated	٤
Please download Response	XML file to as	ctivate your product	L _				
Please click*Return License	to return you	ur license.					

3) Choose the return request XML file you saved and click Submit to upload the return file.

\bigotimes	License Management	My License C401-E507-1600-0100-4855-C034-53AD-0400	Logout
	ense:		
NUX	Choose File	3-4B55-C034-53AD-0400_ReturnRequest.xml	
Find	Load the credible request XML Submit dout the file and click it to subr	returned file which created at user client	

4) Download the Response XML from License Management tab.

Activation	License Managemen	t Device	Management	c	My 401-6507-1600-0100-4855-C034	License IS3AD-0400	Logo	ut
Return License								
My License:		10.00						
Product	Encryption Type	Network License Node Quantity	License Type	Language	Expired	License Status	Response XML	
GstarCAD Professional	2023 FlexNet 2023 Network Version	2	Internal Use License	en-US	2022-09-14-2022-10- 14	Returned	Ł	
Please download Response XML file to activate your product. Please click"Return License" to return your license.								

4. Back to your computer and find out GstarCAD License return wizard, please click the Browse button and select the license file you have just downloaded and saved from another computer with the -resp-return.xml extension, and then click the OK button.

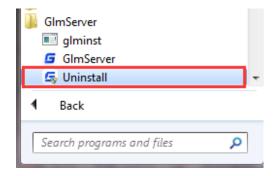
Return	×
Step1:	
Click "Generate" to generate Return File(.xml file)	
	Generate
Step2: There are 2 options to get the Response File:	
	-
1. Send the Return File generated in Step 1 to your distributor by E-mail to get the Re	
 <u>Click here</u> to go to our online service center to get the Response File. Login with th have, and then use the Return File to get the Response File. 	ne serial number you
Step3:	
Input Response File you received and click "Process" to remove license.	
Browse	Process
	ОК
	· · · · · · · · · · · · · · · · · · ·

5. After a few seconds, your GstarCAD license has been cleaned.

2. Uninstall Old GstarCAD Network License Manager

Please follow the steps below to uninstall old GstarCAD Network License Manager Tool.

1. Click Start button and find out GImServer(GstarCAD License Manager Server) folder, uninstall it with administrator privileges.



2. Click Yes to remove GImServer completely.



3. Install GstarCAD 2025 Network License Manager

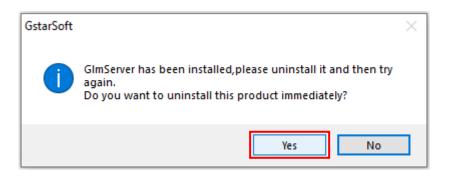
GstarCAD Network License Manager allows you to activate, return the GstarCAD network licenses online or manually, you can repair the license when it shows error message in license manager. The users whom are sharing your network license and lend detail also can be found in license manager.

Please follow the steps below to install GstarCAD 2025 Network license Manager on server computer:

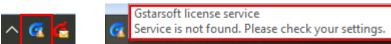
1) Double click "glm-Setup" to install GstarCAD 2025 Network license Manager.



2) You can choose whether start the server immediately or start it later.



 You will find a tray icon with exclamation mark shown in the taskbar after installation has been completed. And there will be a tips like "Service is not found. Please check your settings" before you set the configurations.



4) Click GstarCAD Network License Manager icon and click Options to set the configurations

Service 'Gstarsoft	
License manager.	
Options	
About	
Exit	G

5) Set the configurations as below:

G Options	>	<
System	server at Windows startup	
License service	9]
Log path:	C:\ProgramData\GstarsoftLicenseService\Gl	
Service port:	1024 (Valid port: 1024 - 64000)	
License port:	27000 (Valid port: 27000 - 27009)	
	OK Cancel	

System:

Run this server when Windows startup: When this options is checked, GstarCAD License Manager can be restarted automatically when Windows startup.

Remark: "Run this server when Windows startup" option will not affect the license status.

License service:

Log Path: You can specify a path to save the license logs and the path should allow LocalService to write in, otherwise the license service will fail to run. If your operation system is Windows 10, the default path ProgramData is recommended.

Service port: The valid range should among 1024-64000. License Port: The valid range should among 27000-27009.

6) After the configurations have been set, the exclamation mark with change to check mark.

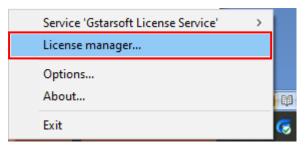


4. GstarCAD 2025 Network License Activation and Settings

4.1. Online Activate

Instruction: make sure your computer connect to the internet.

1. Click GstarCAD License Manager icon and select License Manager option.



2. Click Online Activate button.

License Key	Product version	Expira	License Status	No	Bo	Refresh
						Online Activate
						Manual Activat
						Online Return
						Manual Return
						Online Repair
						Manual Repair
						License Details.
						Borrowed Details
<					>	

3. Input the License Key and click OK button.

🕝 Input License Key	×
Please Input license key:	XXXX-XXXX-XXXX-XXXX-XXXX-XXXX-XXXX
	OK Cancel

4. Then you will find the activated license shows in the license manager list.

License Kev	Product version	Expiration Date	License Status	Node	Borrow	Online Number	Refresh
3401-E907-0700-0300-71CF	GstarCAD,Plus,2025,en-US	11-Jun-2024	Fully Trusted	3	0		Online Activate
							Manual Activate
							Online Return
							Manual Return
							Online Repair
							Manual Repair
							License Details
							Borrowed Detai
							Statistical Detail

Note: For Windows Server operation system, if it prompts "Session does not exist" when activate GstarCAD Network license online via GstarCAD Network License Manager, please check the following solution: 1. Open Internet Explorer (IE) and select Internet Options and then click Trusted sites from Security tab.

Internet Options			?	×
General Security Privacy Content	Connections	Programs	Advan	ced
Select a zone to view or change securi	tv settinas.			
		0		7
Internet Local intranet Truste		stricted		
Trusted sites This zone contains websites the trust not to damage your com your files.	nputer or	Site	25	Í
You have websites in this zon Security level for this zone	e.			
Custom Custom settings. - To change the setting - To use the recommen	ded settings, o	lick Default		
Enable Protected Mode (requir	es restarting I om level	nternet Exp Default		1
	Reset all zone	s to default	level	
ОК	Ca	ancel	Appl	у

2. Add the following two sites to the trusted sites.

https://support.gstarcad.net

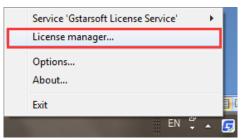
https://support2.gstarcad.net

3. Click OK button to save the security settings. Then you can activate or return GstarCAD network license online normally.

4.2. Manual Activate

Instruction: If your computer is not connected to the internet, you can use activation file (xml file) to activate your GstarCAD 2025 Network license manually.

1. Click GstarCAD License Manager icon and select License Manager option.



2. Click Manual Activate button.

License Key	Product version	Expiration Date	License Status	Node	Borrow	Online Number	Refresh
							Online Activate
							Manual Activate
							Online Return
							Manual Return
							Online Repair
							Manual Repair
							License Details
							Borrowed Detai
							Statistical Detail
							-

3. Please follow the three steps in this dialog box to activate manually.

Steps 1:

1) Input the License Key and click Create Request button to generate the request file.

G Activate new license	×
Input LicenseKey	
XXXX-XXXX-XXXX-XXXX-XXXX-XXXX	Create Request
Enter license key, click 'Create Request' button to generate	request file.
Send request file to your local distributor/reseller to get resp	onse file.
Import Response File	
Click 'Import Response' button to import the response file.	Import Response
	Close

A. 10			×
🗭 Save request file			\sim
	≪ DAT → GstarCAD Activati ∨ Ö Search GstarCAD		م
Organize 🔻 Nev	w folder	.	?
🔮 Documents	^ Name		
👆 Downloads			
💧 Music	No items match your search.		
Pictures			
📲 Videos			
🏪 Local Disk (C:))		
👝 TOOLS (D:)			
👝 data (e:)			
👝 BACKUP (F:)			
鹶 Network			
	✓ <		
File name:	3401-E907-0700-0300-71CF-078F-71CA-0400_ActivateRequest.xml		
			=
Save as type:	xml file (*.xml)		
			<u>ـ</u> ـ
∧ Hide Folders	Save	Cancel	

Steps 2:

1) Please access GstarCAD online service center: <u>https://license.gstarcad.net/</u> and login with the License Key from a computer with internet connection.

Please input y	rour License to login
License	Please Input your license key here
	Login

2) Then click Activate button in Activation tab.

Activation	License Management	t Sync Lo	og		M 3401-E907-0700-0300-71CF-078	y License F-71CA-0400	Logout
Activate	207-0700-0300-71CF-078F	71CA-0400					
Product		Network License Node Quantity	License Type	Language	Service Period	License Status	Response XML
GstarCAD 2025 Pl	us Network Version	3	Trial License	en-US	2024-06-04~2024-06- 11	Returned	
	I Response XML file to acti urn License" to return your						

 Click the Choose File button and select the request file you have saved and click the Submit button to continue.

\bigotimes	Activation	My License 3401-E907-0700-0300-71CF-078F-71CA-0400	Logout
My Licen	nse: 3401-E907-0700-0300-71CF-078F-71CA-0400		
Requ	est XML File		
	Choose File Upload File: 3401-E907-0700-0300-71CF-078F-71CA-0400_ActivateRequest.xml		
	Load the credible request XML activation file which created at user client Submit		
Find o	out the file and click it to submit		

4) Click the **Download** button and save the license file (Response XML File). We recommend you to store the license file to your USB flash drive.

Activation	License Managemen	nt Sync L	og		My 3401-E907-0700-0300-71CF-078	License	Logout
Activate	007-0700-0300-71CF-078	E-71CA-0400					
Product	Encryption Type	Network License Node Quantity	License Type	Language	Service Period	License Status	Response XML
GstarCAD 2025 Plu	us Network Version	3	Trial License	en-US	2024-06-04~2024-06- 11	Activated	÷
	Response XML file to ac irn License" to return your		t.				

Steps 3:

Back to your computer and find out License manager option from GstarCAD Network License Manager. Please click the **Import Response** button and select the license file you have just downloaded and saved from another computer, and then click the **OK** button to finish the activation.

G Activate new license	×
Input LicenseKey	
3401-E907-0700-0300-71CF-078F-71CA-0400	Create Request
Enter license key, click 'Create Request' button to generate	request file.
Send request file to your local distributor/reseller to get resp	oonse file.
Import Response File	
Click 'Import Response' button to import the response file.	Import Response
	Close

License Key	Product version	Expiration Date	Refresh
			Online Activate
			Manual Activate
			Online Return
			Manual Return
			Online Repair
			Manual Repair
			License Details
			Borrowed Deta
			Statistical Detai
			-
<			>

4.1 Network License Manager Settings

1. Option list in Network License Manager Settings dialog box:

Refresh: Refresh GstarCAD network license status.

Online Activate: Activate GstarCAD network license online.

Manual Activate: Manually Activate GstarCAD network license.

Online Return: Return GstarCAD network license online.

Manual Return: Manually return GstarCAD network license.

Online Repair: Repair GstarCAD network license online.

Manual Repair: Manually repair GstarCAD network license.

License Details: Shows the using license information in detail.

Borrowed Details: Shows the Network license borrowed information in detail.

Statistical Details: Displays user information for users who are using the license or the user information for users who used the license during a certain period of time.

2. Adjust GstarCAD Network License Service

Service 'Gstarsoft License Service'	Start service
License manager	Stop service
Options	Restart service
About	▶ : 100%
Exit	뎛 🖫 🕼) 🧲 ENG 10:12

Start Service: Starts Gstarsoft License Service, other users whom with the permission can borrow or lend the licenses from the server.

Stop Service: Stop Gstarsoft License Service, other users whom with the permission will not allowed to borrow or lend the licenses from the server.

Restart Service: When the service meets some problems, you can try to restart it.

Note: If you need to do any changes on your license, please stop service first and restart service after the operation have been done.

1. Get the GstarCAD Network License Manager version information in About.

Service 'Gstarsoft License Service' \rightarrow	
License manager	
Options	
About	Ø
Exit	6

2. Click Exit to quit GstarCAD Network License Manager.

Exit		6
Options About		Ø
Service 'Gstarsoft License Service' License manager	>	
Service 'Gstarsoft License Service'	>	

5. Problem Solutions

- 1. For Windows Server operation system, if it prompts "Session does not exist" when activate GstarCAD Network license online via GstarCAD Network License Manager, please check the following solution:
 - 1) Open Internet Explorer (IE) and select Internet Options and then click Trusted sites from Security tab.

Internet Options ? X						
General Security Privacy Content Connections Programs Advanced						
Select a zone to view or change security settings.						
🧕 🔹 🗸 🛇						
Internet Local intranet Trusted sites Restricted sites						
Trusted sites Sites						
This zone contains websites that you trust not to damage your computer or your files. You have websites in this zone.						
Security level for this zone						
Custom Custom settings. - To change the settings, dick Custom level. - To use the recommended settings, dick Default level.						
Enable Protected Mode (requires restarting Internet Explorer)						
custom level Default level						
Reset all zones to default level						
OK Cancel Apply						

2) Add the following two sites to the trusted sites.

https://support.gstarcad.net

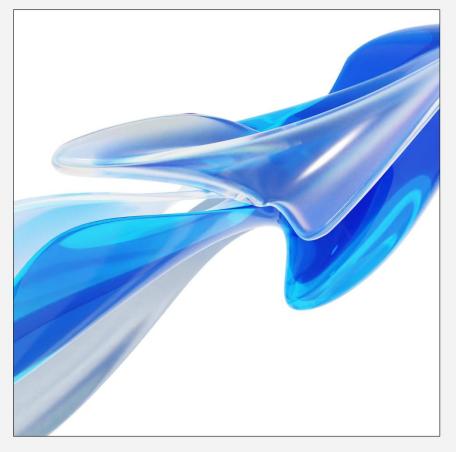
https://support2.gstarcad.net

3) Click OK button to save the security settings. Then you can activate or return GstarCAD network license online normally.

- Some security software (such as anti-virus software) may cause GstarCAD Network License Manager run abnormally; In this case, you can either quit the security software or add GstarCAD Network License Manager to the trusted path.
- 3. The server computer name should be in English.



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https://www.gstarcad.net/



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