



Upgrade to GstarCAD 2025 Network license Guide

GstarCAD 2025

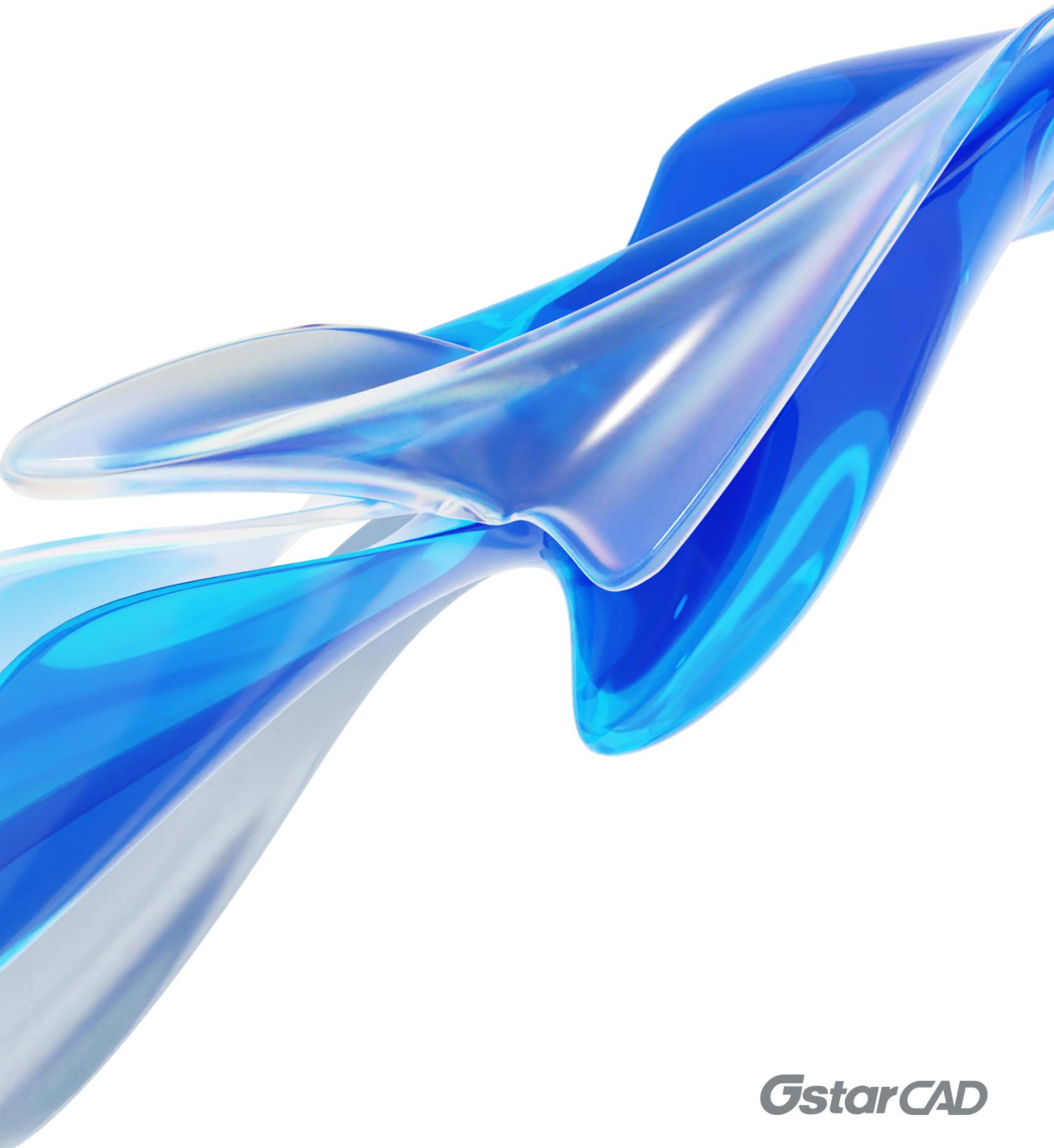


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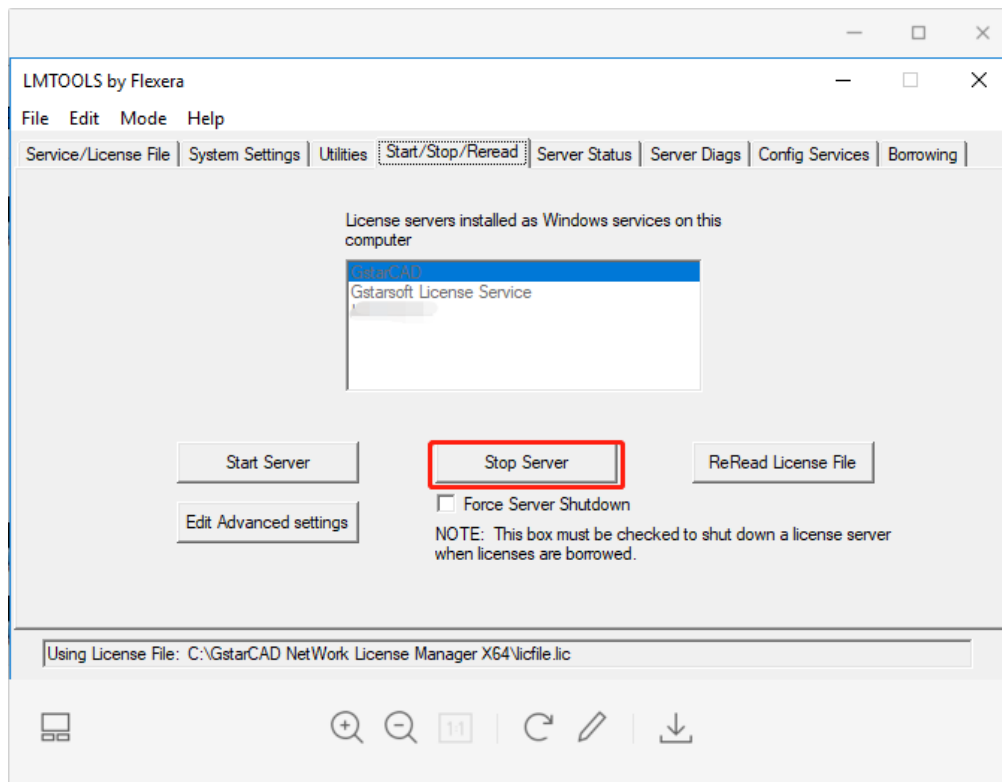
GstarCAD 2025 Network License Manager Notes

To avoid versions conflicting, if an old GstarCAD Network License Manager version installed on server computer before, please return the network license first, uninstall the old GstarCAD Network License Manager and then install [GstarCAD 2025 Network License Manager](#), Please follow the steps below:

1. Return the Old Network License

1.1 Stop Old GstarCAD Network License Service

First of all, please run old LMTools, click Stop Server button to stop the service. Please pick the option Force Server Shutdown if the service was not stopped successfully. You may pick up the option Force Server Shutdown.

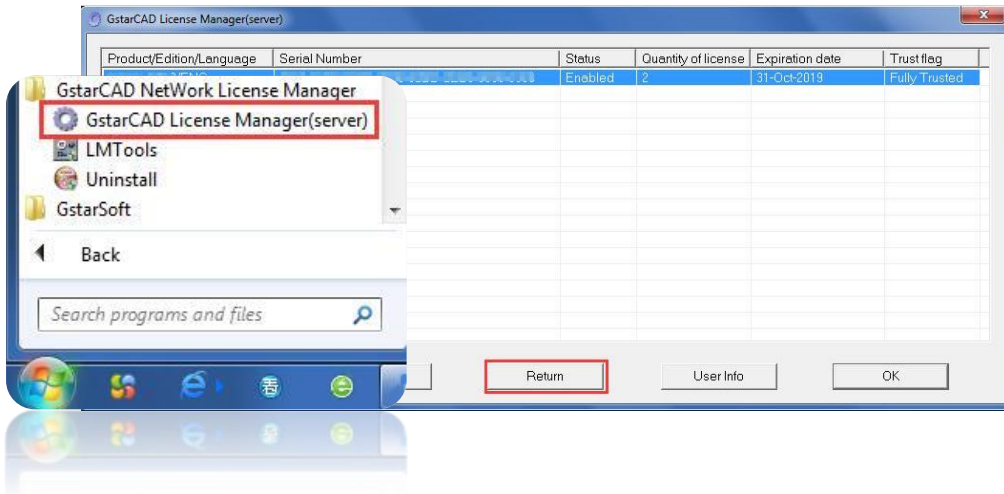


1.2 Online Return

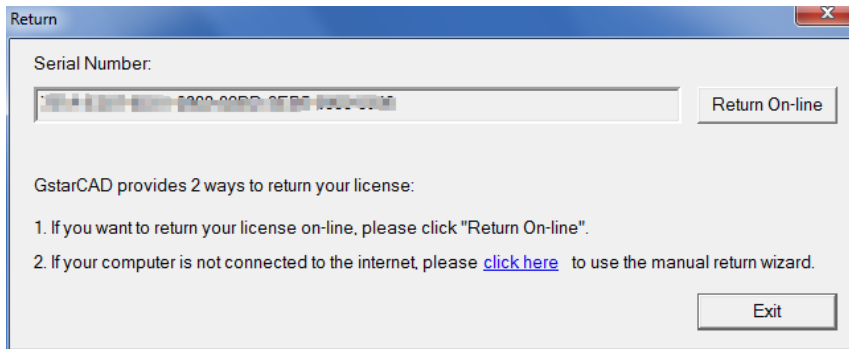
Instruction: Make sure your server computer connects to the internet.

Upgrade network license to latest version or activate in another server are allowed only after GstarCAD network license returned. You can return your GstarCAD network license from GstarCAD License Manager (Server) which you can access from Start-all button.

1. In GstarCAD License Manager (Server), Click the GstarCAD license and click **Return** button.

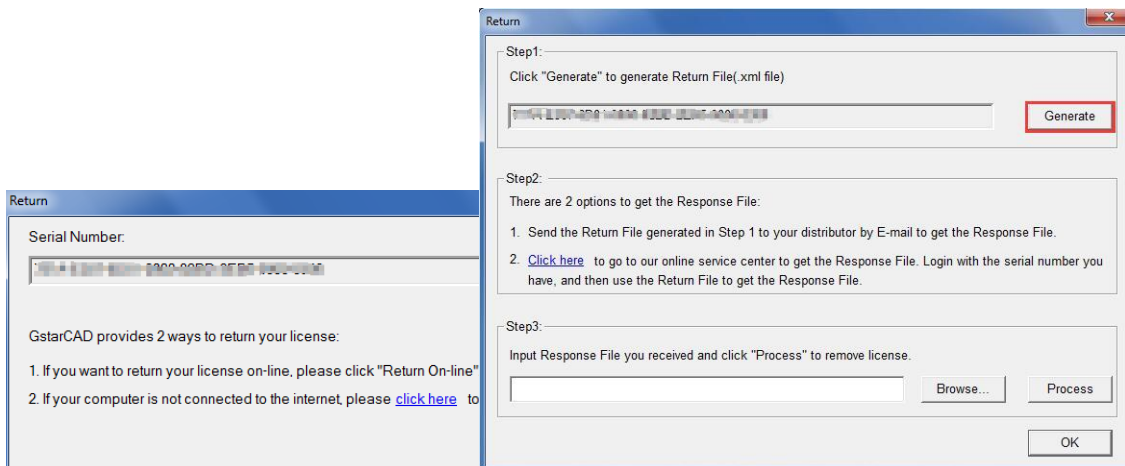


2. The Return Dialog box will pop up and the Serial Number will be read automatically, click **Return On-Line** button to generate the return file. The license will be returned at once.



1.3 Manual Return

1. If your computer is not connected to the internet, you can click [click here](#) to return the license manually.



2. In return dialog box, the SN will automatically read, you can click Generate to generate a return file with the -return.xml extension.

3. There are 2 ways to acquire response file with the saved request file:

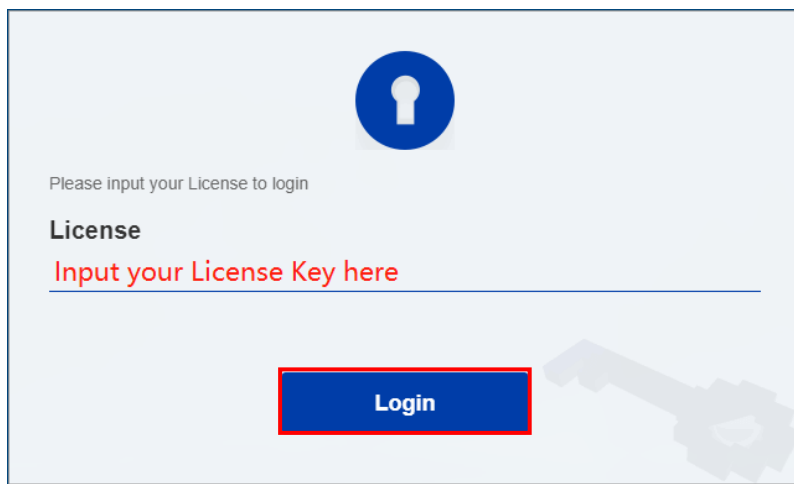
Option 1: E-mail

You can send the return file from any computer with internet connected to your local GstarCAD distributor to get the license file.

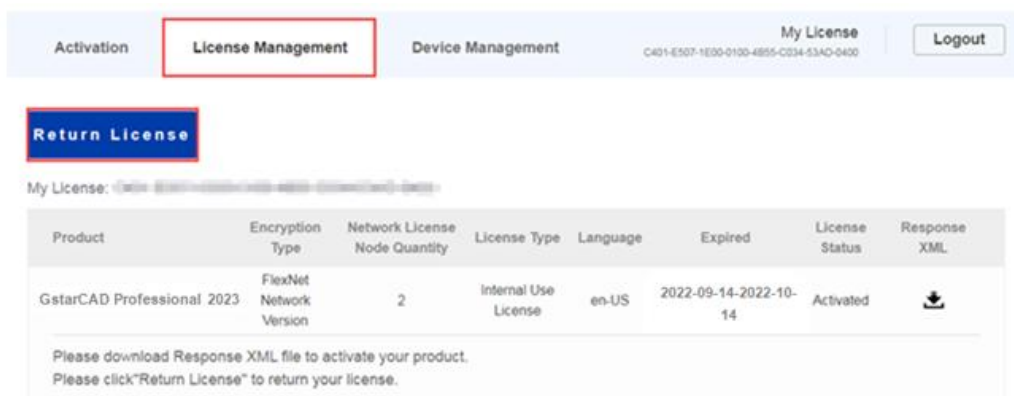
Option 2: Online Service

You can access GstarCAD online service center from any computer with internet connected to download the license file.

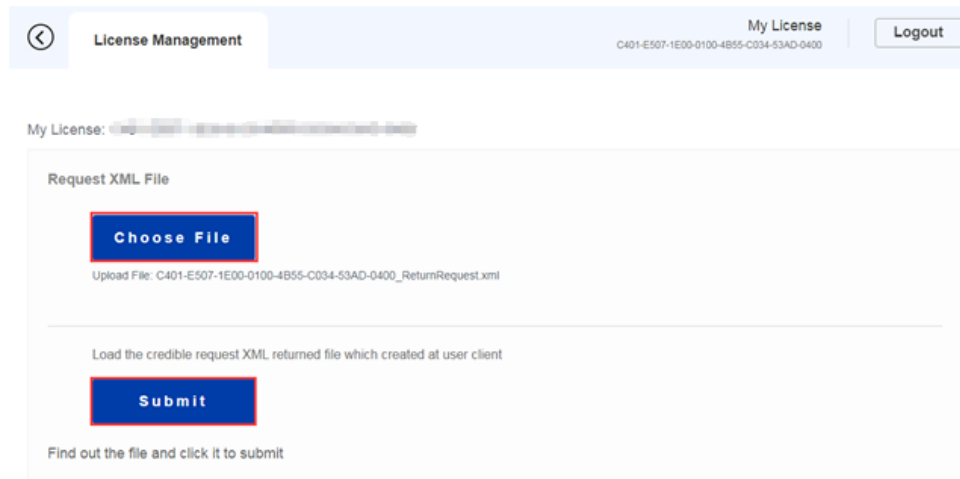
- 1) Login to GstarCAD online service center: <http://support.gstarcad.net/flexnet/login.html> with your GstarCAD Network Serial Number.



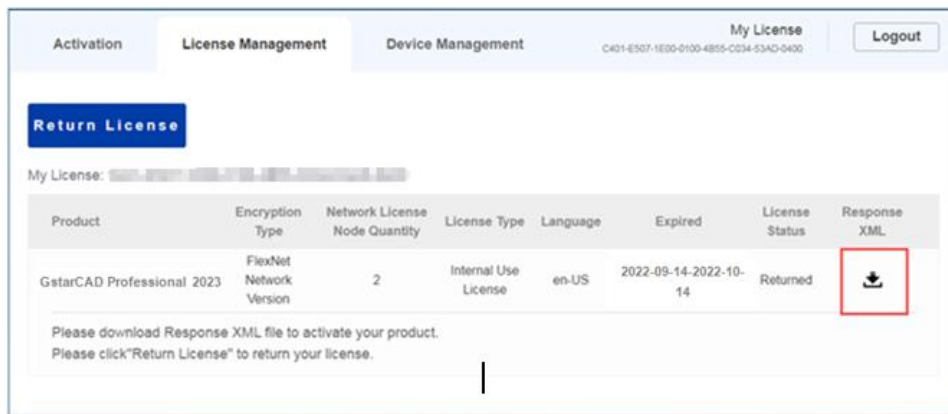
- 2) Click the [Return License](#) button to continue.



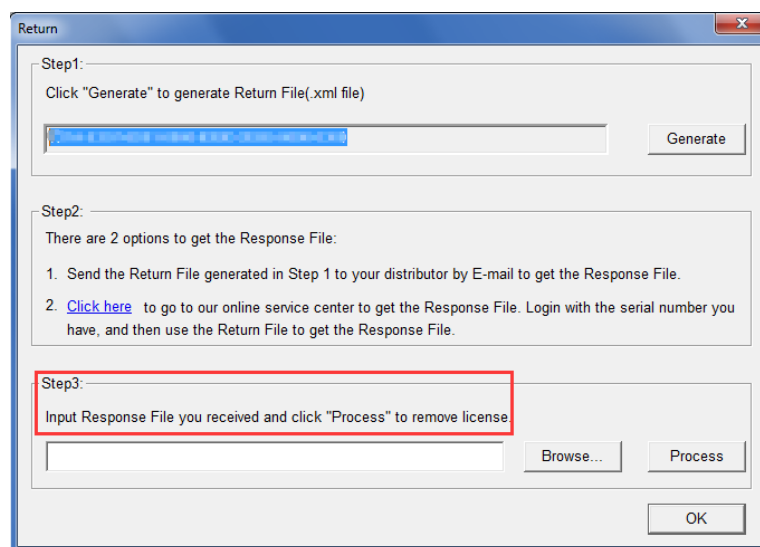
3) Choose the return request XML file you saved and click **Submit** to upload the return file.



4) **Download** the Response XML from License Management tab.



4. Back to your computer and find out GstarCAD License return wizard, please click the **Browse** button and select the license file you have just downloaded and saved from another computer with the -resp-return.xml extension, and then click the **OK** button.

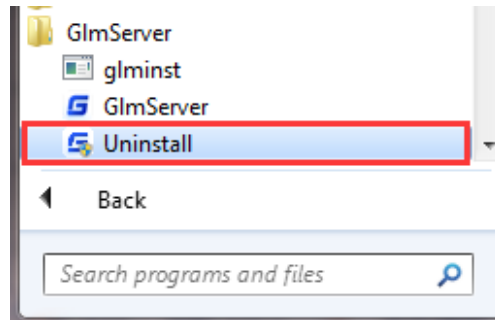


5. After a few seconds, your GstarCAD license has been cleaned.

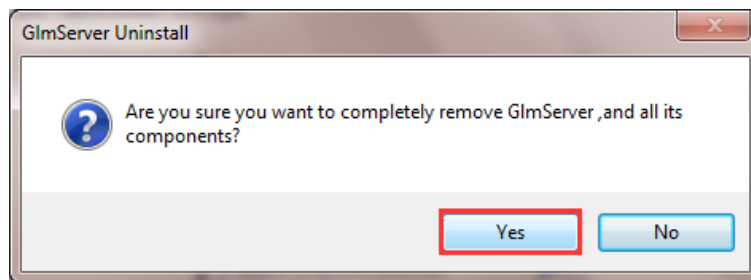
2. Uninstall Old GstarCAD Network License Manager

Please follow the steps below to uninstall old GstarCAD Network License Manager Tool.

1. Click **Start** button and find out GlmServer(GstarCAD License Manager Server) folder, uninstall it with administrator privileges.



2. Click **Yes** to remove GlmServer completely.



3. Install GstarCAD 2025 Network License Manager

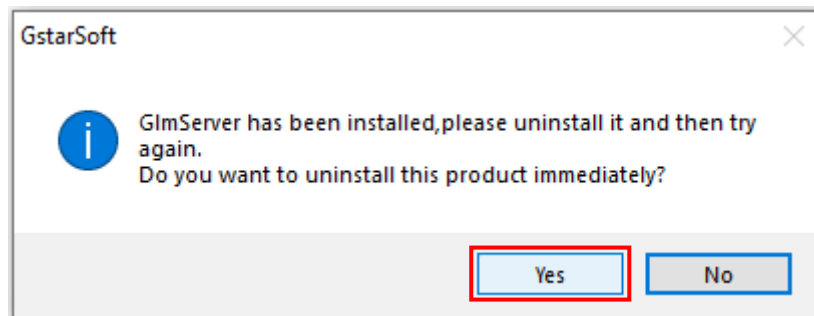
GstarCAD Network License Manager allows you to activate, return the GstarCAD network licenses online or manually, you can repair the license when it shows error message in license manager. The users whom are sharing your network license and lend detail also can be found in license manager.

Please follow the steps below to install GstarCAD 2025 Network license Manager on server computer:

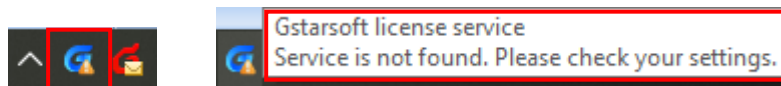
- 1) Double click "[glm-Setup](#)" to install [GstarCAD 2025 Network license Manager](#).



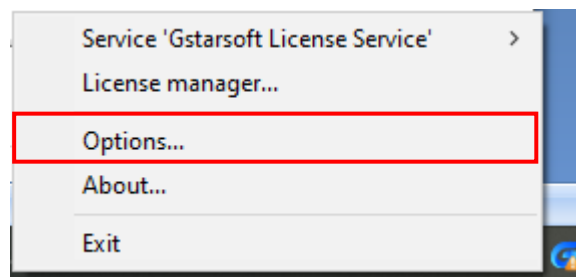
- 2) You can choose whether start the server immediately or start it later.



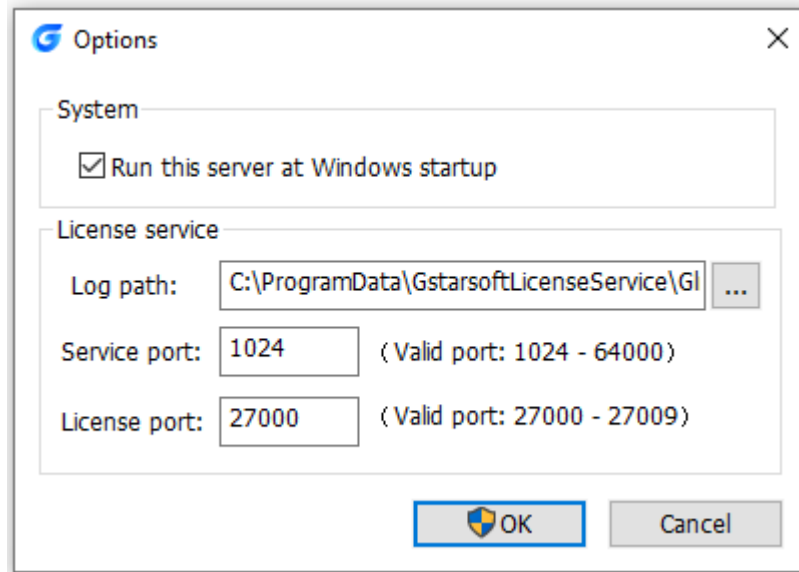
- 3) You will find a tray icon with exclamation mark shown in the taskbar after installation has been completed. And there will be a tips like "Service is not found. Please check your settings" before you set the configurations.



- 4) Click [GstarCAD Network License Manager](#) icon and click [Options](#) to set the configurations



- 5) Set the configurations as below:



System:

Run this server when Windows startup: When this options is checked, GstarCAD License Manager can be restarted automatically when Windows startup.

Remark: "Run this server when Windows startup" option will not affect the license status.

License service:

Log Path: You can specify a path to save the license logs and the path should allow LocalService to write in, otherwise the license service will fail to run. If your operation system is Windows 10, the default path ProgramData is recommended.

Service port: The valid range should among 1024-64000.

License Port: The valid range should among 27000-27009.

- 6) After the configurations have been set, the exclamation mark with change to check mark.

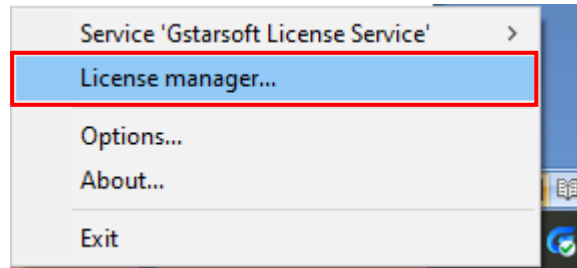


4. GstarCAD 2025 Network License Activation and Settings

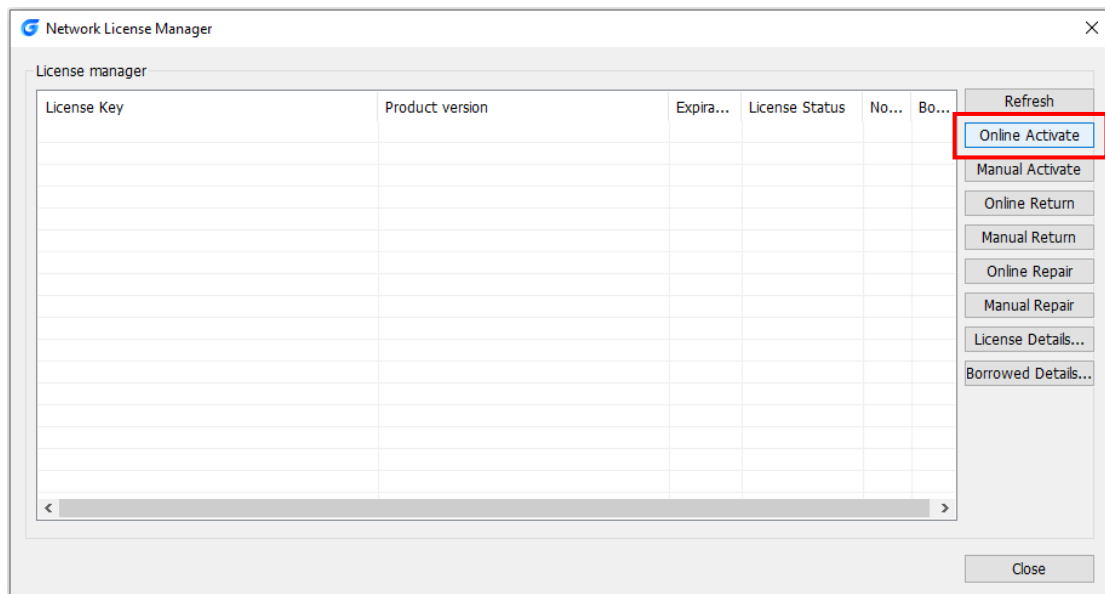
4.1. Online Activate

Instruction: make sure your computer connect to the internet.

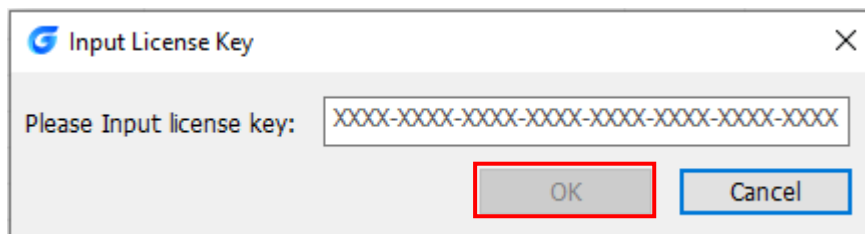
1. Click **GstarCAD License Manager** icon and select **License Manager** option.



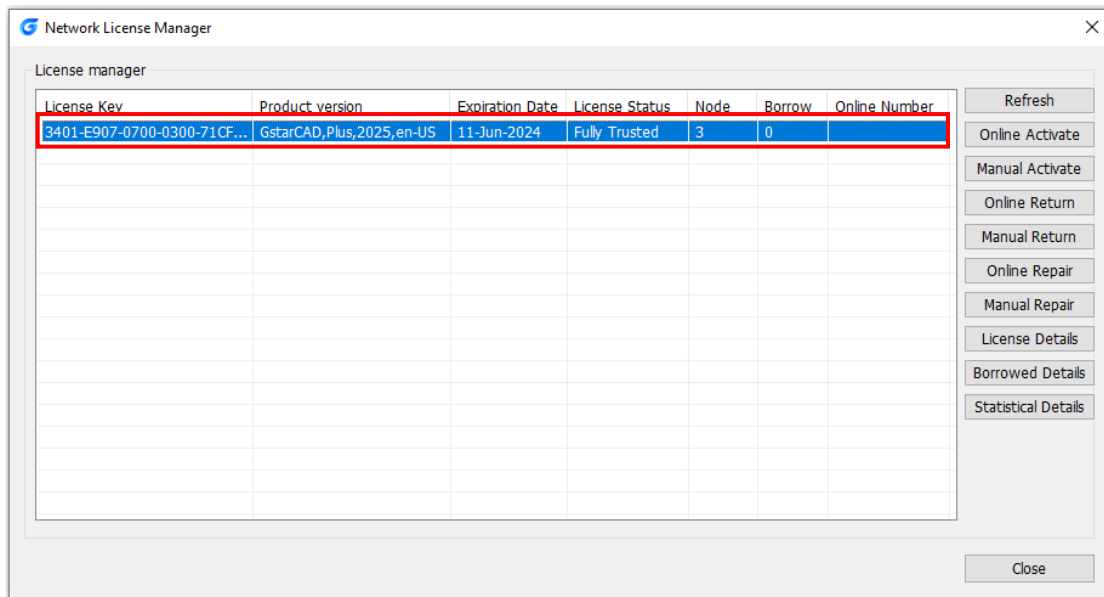
2. Click **Online Activate** button.



3. Input the **License Key** and click **OK** button.

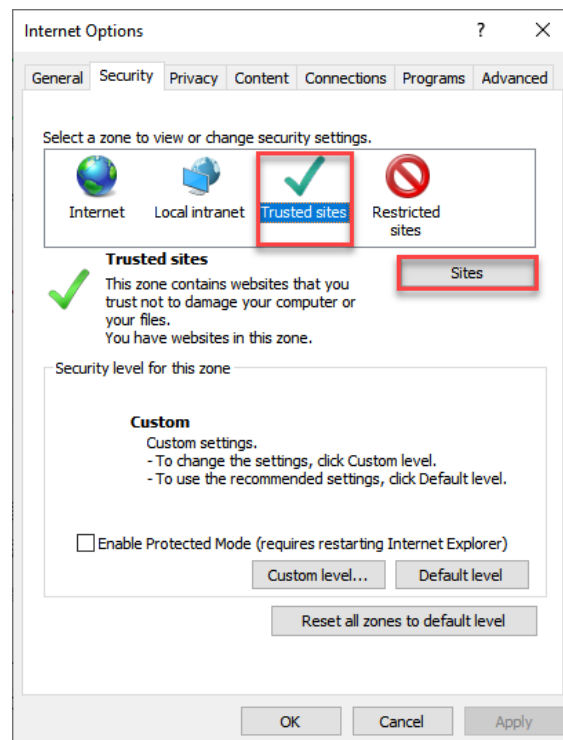


4. Then you will find the activated license shows in the license manager list.



Note: For Windows Server operation system, if it prompts "Session does not exist" when activate GstarCAD Network license online via GstarCAD Network License Manager, please check the following solution:

1. Open [Internet Explorer \(IE\)](#) and select [Internet Options](#) and then click [Trusted sites](#) from [Security](#) tab.



2. Add the following two sites to the trusted sites.

<https://support.gstarcad.net>

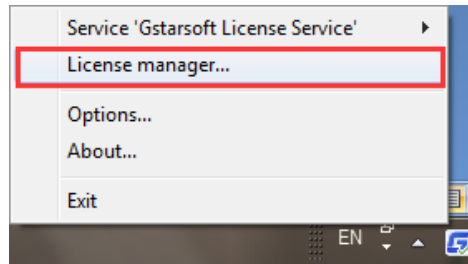
<https://support2.gstarcad.net>

3. Click **OK** button to save the security settings. Then you can activate or return GstarCAD network license online normally.

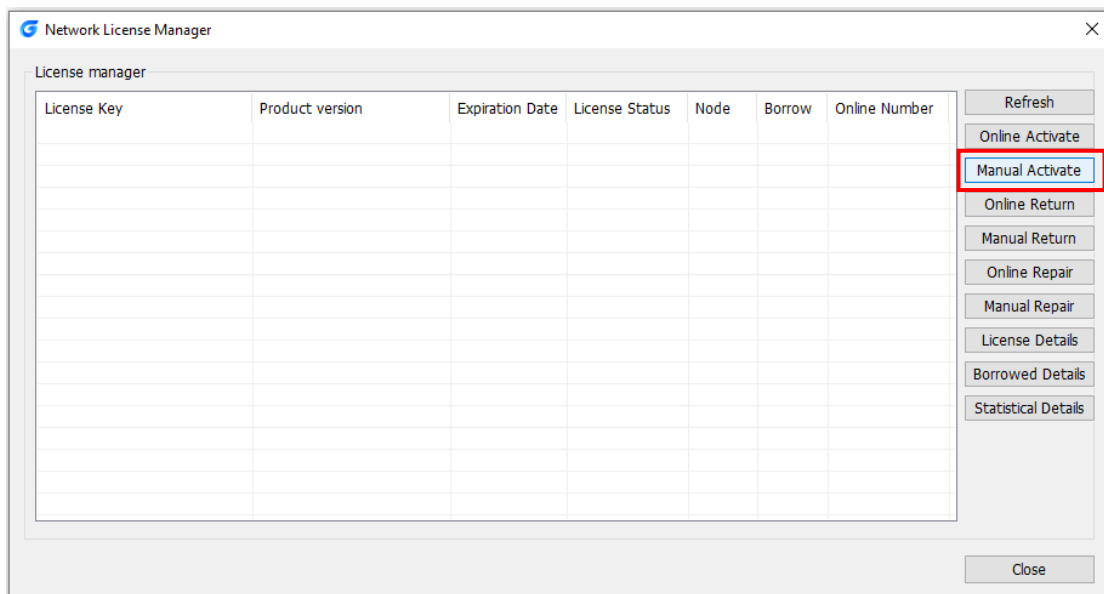
4.2. Manual Activate

Instruction: If your computer is not connected to the internet, you can use activation file (xml file) to activate your GstarCAD 2025 Network license manually.

1. Click **GstarCAD License Manager** icon and select **License Manager** option.



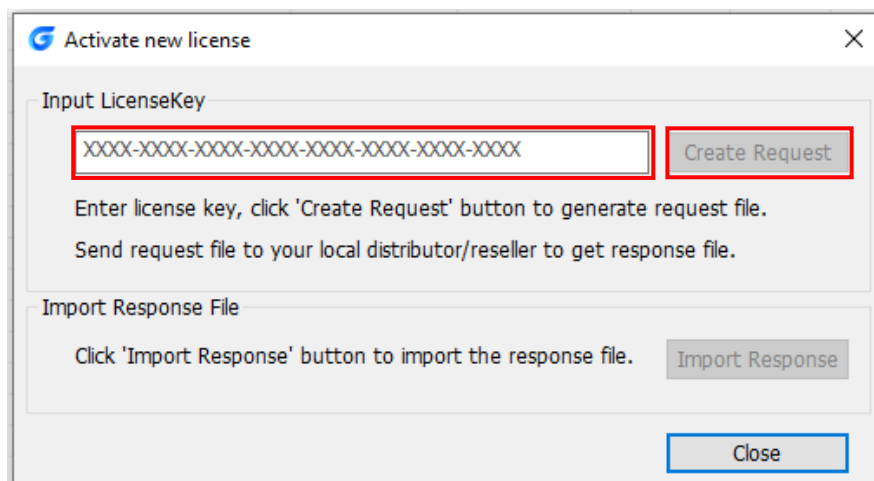
2. Click **Manual Activate** button.

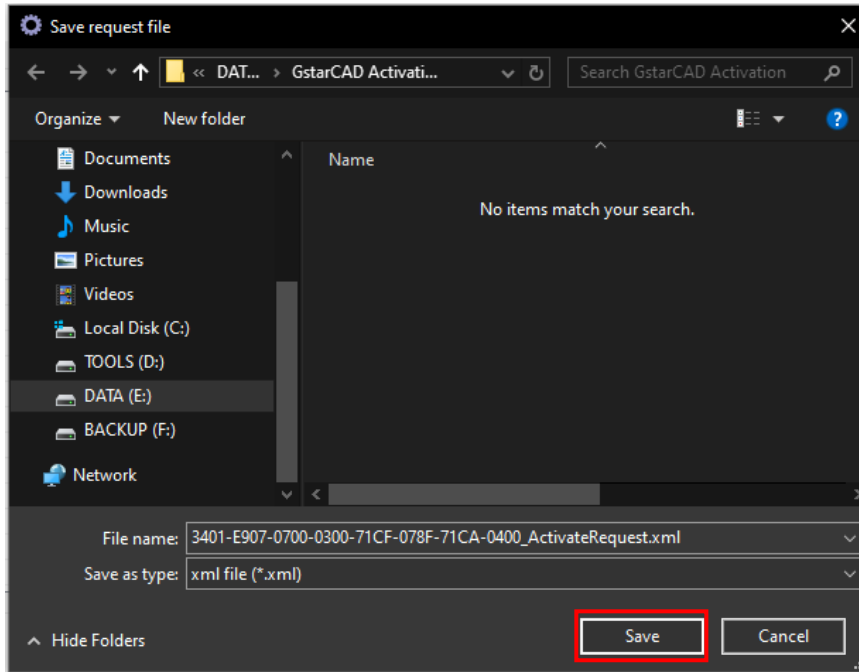


3. Please follow the three steps in this dialog box to activate manually.

Steps 1:

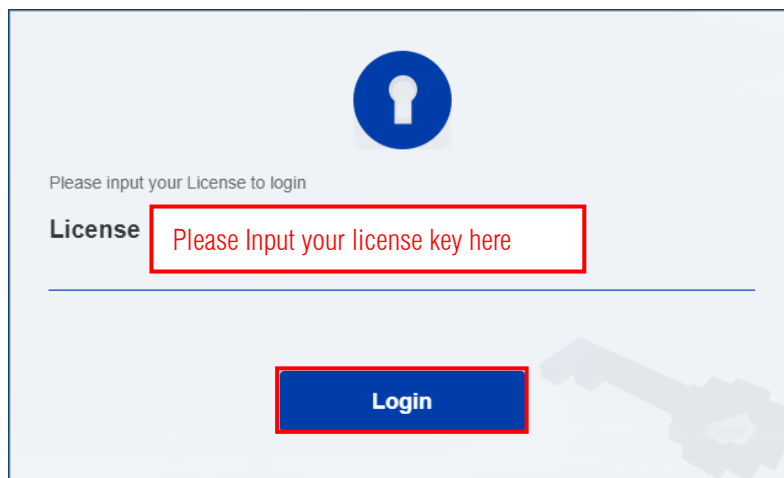
- 1) Input the **License Key** and click **Create Request** button to generate the request file.



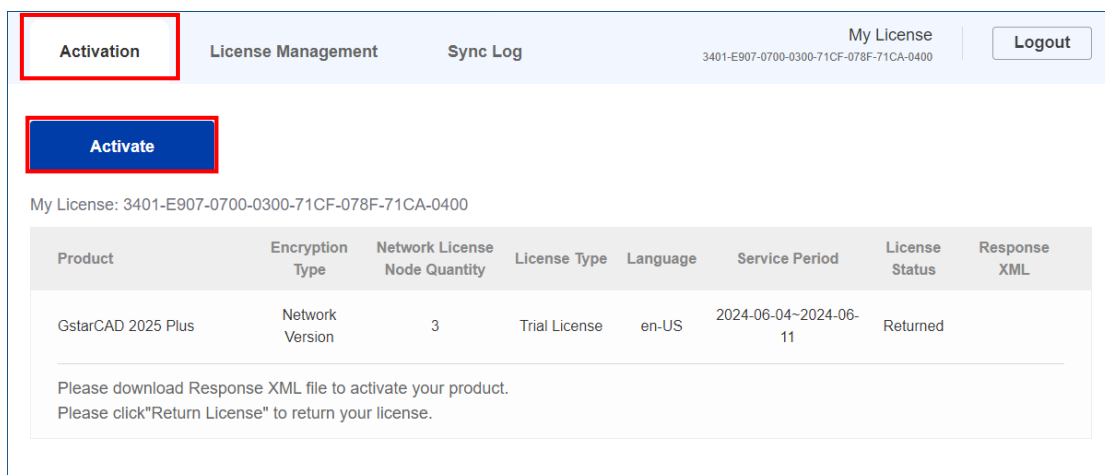


Steps 2:

- 1) Please access GstarCAD online service center: <https://license.gstarcad.net/> and login with the License Key from a computer with internet connection.



- 2) Then click **Activate** button in Activation tab.



- 3) Click the **Choose File** button and select the request file you have saved and click the **Submit** button to continue.

My License: 3401-E907-0700-0300-71CF-078F-71CA-0400

Request XML File

Choose File

Upload File: 3401-E907-0700-0300-71CF-078F-71CA-0400_ActivateRequest.xml

Load the credible request XML activation file which created at user client

Submit

Find out the file and click it to submit

- 4) Click the **Download** button and save the license file (Response XML File). We recommend you to store the license file to your USB flash drive.

My License: 3401-E907-0700-0300-71CF-078F-71CA-0400

Product	Encryption Type	Network License Node Quantity	License Type	Language	Service Period	License Status	Response XML
GstarCAD 2025 Plus	Network Version	3	Trial License	en-US	2024-06-04~2024-06-11	Activated	

Please download Response XML file to activate your product.
Please click "Return License" to return your license.

Steps 3:

Back to your computer and find out License manager option from GstarCAD Network License Manager. Please click the **Import Response** button and select the license file you have just downloaded and saved from another computer, and then click the **OK** button to finish the activation.

Activate new license

Input LicenseKey

3401-E907-0700-0300-71CF-078F-71CA-0400 **Create Request**

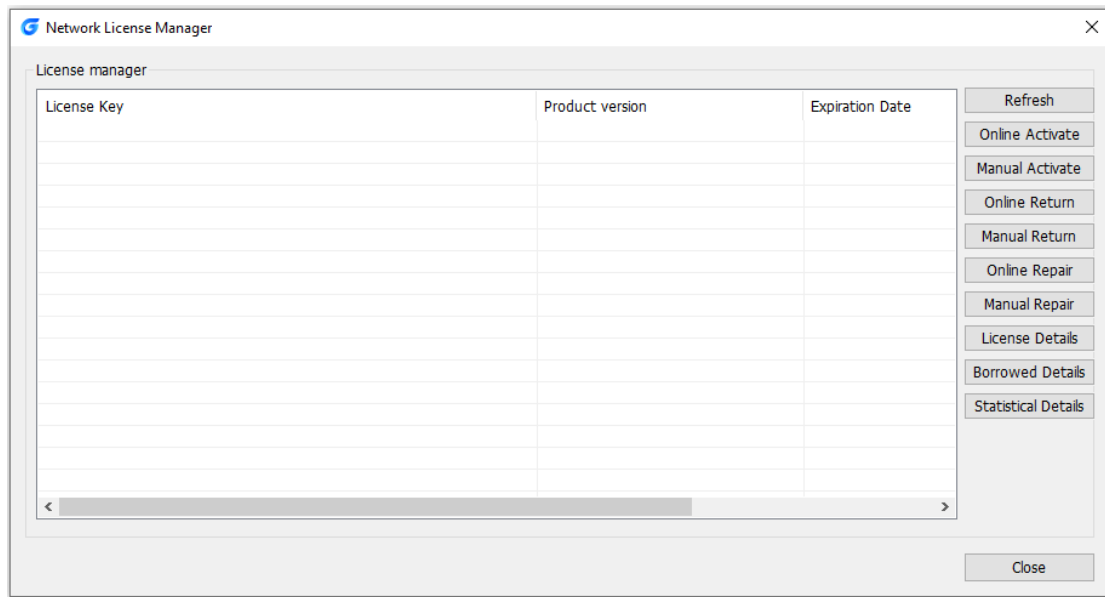
Enter license key, click 'Create Request' button to generate request file.
Send request file to your local distributor/reseller to get response file.

Import Response File

Click 'Import Response' button to import the response file. **Import Response**

Close

4.1 Network License Manager Settings



1. Option list in Network License Manager Settings dialog box:

Refresh: Refresh GstarCAD network license status.

Online Activate: Activate GstarCAD network license online.

Manual Activate: Manually Activate GstarCAD network license.

Online Return: Return GstarCAD network license online.

Manual Return: Manually return GstarCAD network license.

Online Repair: Repair GstarCAD network license online.

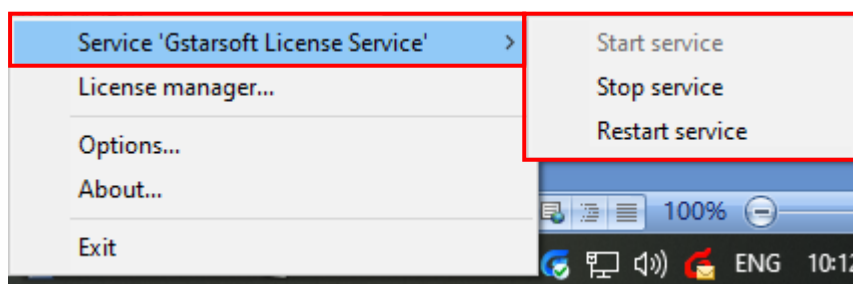
Manual Repair: Manually repair GstarCAD network license.

License Details: Shows the using license information in detail.

Borrowed Details: Shows the Network license borrowed information in detail.

Statistical Details: Displays user information for users who are using the license or the user information for users who used the license during a certain period of time.

2. Adjust GstarCAD Network License Service



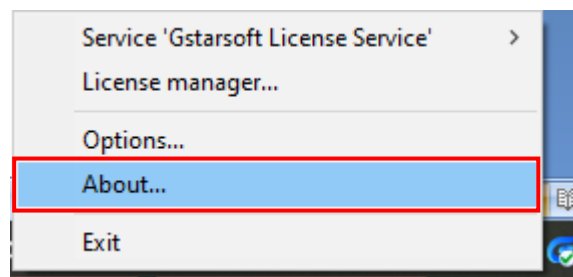
Start Service: Starts Gstarsoft License Service, other users whom with the permission can borrow or lend the licenses from the server.

Stop Service: Stop Gstarsoft License Service, other users whom with the permission will not allowed to borrow or lend the licenses from the server.

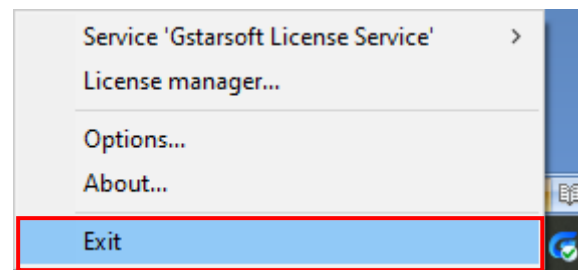
Restart Service: When the service meets some problems, you can try to restart it.

Note: If you need to do any changes on your license, please stop service first and restart service after the operation have been done.

1. Get the GstarCAD Network License Manager version information in [About](#).

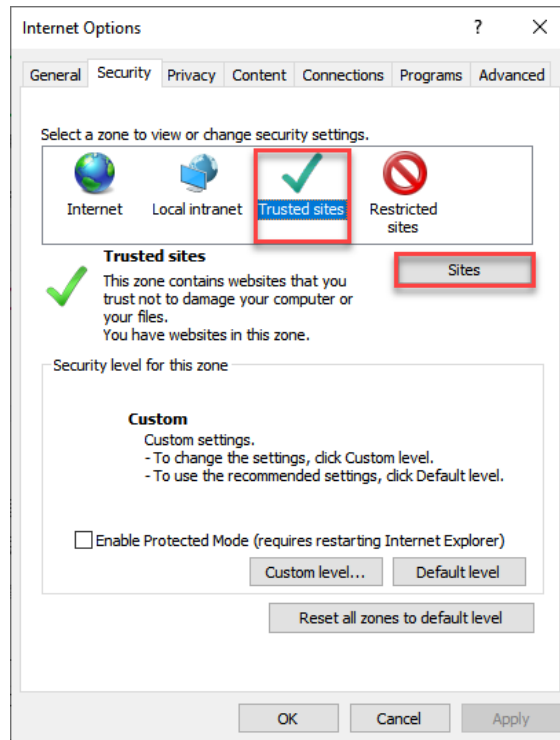


2. Click [Exit](#) to quit GstarCAD Network License Manager.



5. Problem Solutions

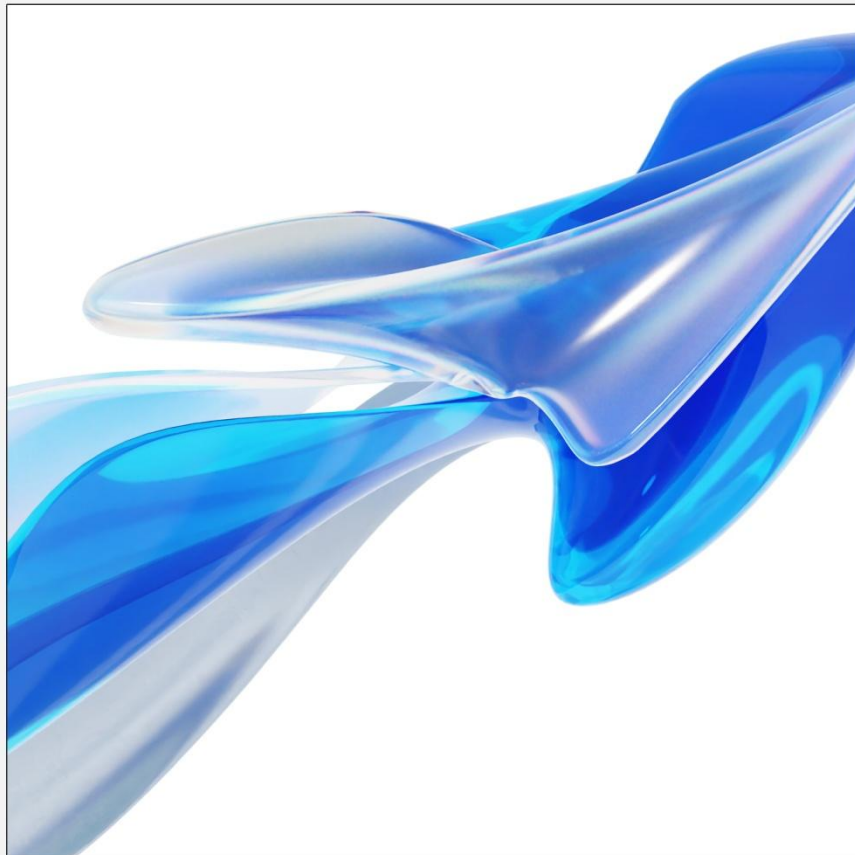
1. For Windows Server operation system, if it prompts "Session does not exist" when activate GstarCAD Network license online via GstarCAD Network License Manager, please check the following solution:
 - 1) Open [Internet Explorer \(IE\)](#) and select [Internet Options](#) and then click [Trusted sites](#) from [Security](#) tab.



- 2) Add the following two sites to the trusted sites.
<https://support.gstarcad.net>
<https://support2.gstarcad.net>
 - 3) Click **OK** button to save the security settings. Then you can activate or return GstarCAD network license online normally.
2. Some security software (such as anti-virus software) may cause GstarCAD Network License Manager run abnormally; In this case, you can either quit the security software or add GstarCAD Network License Manager to the trusted path.
3. The server computer name should be in English.



GstarCAD 2025



■ <https://www.gstarcad.net/>